

Student Satisfaction Survey (SSS) on overall institutional performance

PT. MOHAN LAL SD COLLEGE FOR GIRLS, FATEHGARH CHURIAN

INTERNAL QUALITY ASSURANCE CELL (IQAC)

Criteria II-Teaching, Learning and Evaluation (Student Satisfaction Survey Questionnaire)

(Academic Session 2024-25)

Objective: This questionnaire has been designed by IQAC of PT. MOHAN LAL SD COLLEGE FOR GIRLS, FATEHGARH CHURIAN to seek a feedback from students to upgrade the quality in higher education.

Note:-

1. The student will have to respond to all the questions with sincere efforts and thoughts.
2. Each question has five responses, choose the most appropriate one

Personal detail:-

a) Name: _____ b) Class _____ c) Roll No.: _____

c) Roll No:-

Which program you presently pursuing?

1. Arts 2. Science 3. Commerce

1) How much of the syllabus was covered in the

a) 85 to 100% b) 70 to 84% c) 55 to 69% d) 30 to 54% e) below 30%

2) How well did the teachers prepare for the classes?
a) Thoroughly b) Satisfactorily c) Won't teach at all d) indifferently e) Poorly

3) How well were the teachers able to communicate?
a) Always effective b) Sometimes effective c) Generally ineffective d) Just satisfactory
e) Very poor communication

4) The teachers approach to teaching can best be described as
a) Excellent b) Very good c) Good d) Fairly good e) Poor

5) Was your performance in assignments discussed with you?
a) Every time b) Usually c) Occasionally/sometimes d) Rarely e) Never

6) Does the institute take active interest in promoting internship, field visit opportunities for students?

a) Regularly b) Often c) Sometimes d) Rarely e) Never

7) Does the institution provide multiple opportunities to learn and grow?

a) Strongly agree b) Agree c) Neutral d) Disagree e) Strongly disagree

8) Teachers inform you about your expected competencies, course outcomes and program outcomes.

a) Every time b) Usually c) Occasionally/sometimes d) Rarely e) Never

9) Does teachers illustrate the concepts through examples and applications?

a) Every time b) Usually c) Occasionally/sometimes d) Rarely e) Never

10) Does the teachers identify your strength and encourage you with providing right level of challenges.

a) Fully b) Reasonably c) Partially d) Slightly e) Unable to

11) How often your teachers help you to overcome your weaknesses?

a. Every time b) usually c) Sometimes d) rarely e) Never

12) The institute/teachers use student centric methods using ICT tools, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

a. To a great extent b) Moderate c) Somewhat d) Very little e) Not at all

13) Do you agree that your institute provides you the opportunity to sharp your skills?

a. Strongly agree b) Agree c) Neutral d) Disagree e) Strongly Disagree

14) Teachers encourage you to participate in extracurricular activities.

a. Strongly agree b) Agree c) Neutral d) Disagree e) Strongly Disagree

15) The overall quality of teaching-learning process in your institute is very good.

a. Strongly agree b) Agree c) Neutral d) Disagree e) Strongly Disagree

Give three observation/suggestions to improve the overall teaching-learning experience in your institution.

1.

2.

3.

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Note: Feedback taken from 25 students of different classes for the survey

S. No.	Class	Total Students
1	B.Sc.-V Sem	2
2	B.A-V Sem	4
3	B.Com.-V Sem	7
4	B.Com.-III Sem	2
5	B.Sc.-IIISem	1
6	B.C.A.-V Sem	4
7	B.Sc.(F.D)-III Sem	2
8	B.A.-IIISem	3
Total students =25		


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Analysis Report

Student Satisfaction Survey (SSS) on overall institutional performance

PT. MOHAN LAL SD COLLEGE FOR GIRLS, FATEHGARH CHURIAN

INTERNAL QUALITY ASSURANCE CELL (IQAC)

Criteria II-Teaching, Learning and Evaluation

Student Satisfaction Survey Questionnaire

(Academic Session 2024-25)

Question No.	Option-1	Option-2	Option-3	Option-4	Option-5
1	24	1	0	0	0
2	7	18	0	0	0
3	23	2	0	0	0
4	20	5	0	0	0
5	15	6	2	2	0
6	16	2	0	3	4
7	12	13	0	0	0
8	8	17	0	0	0
9	20	4	0	1	0
10	19	1	5	0	0
11	20	3	1	1	0
12	15	10	0	0	0
13	16	9	0	0	0
14	18	7	0	0	0
15	20	4	0	1	0
Percentage	67%	27.2%	2.1%	2.1%	1.06%



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Report of SSS

SSS was conducted to take the feedback of the students. Questionnaires were given to the students of BSc., B.Com and B.A. for the survey, the questionnaire consisting of 15 questions was used to check the specific skills of the teachers as well as the institutional performance. The following suggestions are given by the students:-

1. Educational trips should be organized
2. Regular DDT spray
3. Clean drinking water
4. Educational tours and trips
5. Maximum field visits/ internship efforts
6. Permanent stage



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Action Taken
(Student Satisfactory Survey)

(2024-25)

After analyzing the student satisfactory survey forms filled by the students, following actions were taken:-

1. DDT is being sprayed twice a month
2. Water cooler along with RO system has been installed
3. Demand for permanent stage has been conveyed to the management
4. Different departments have taken initiative to arrange educational as well as historical trips.

This practice will be a regular feature in the curriculum. The detail is attached with this.



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Educational trip (Commerce Department)

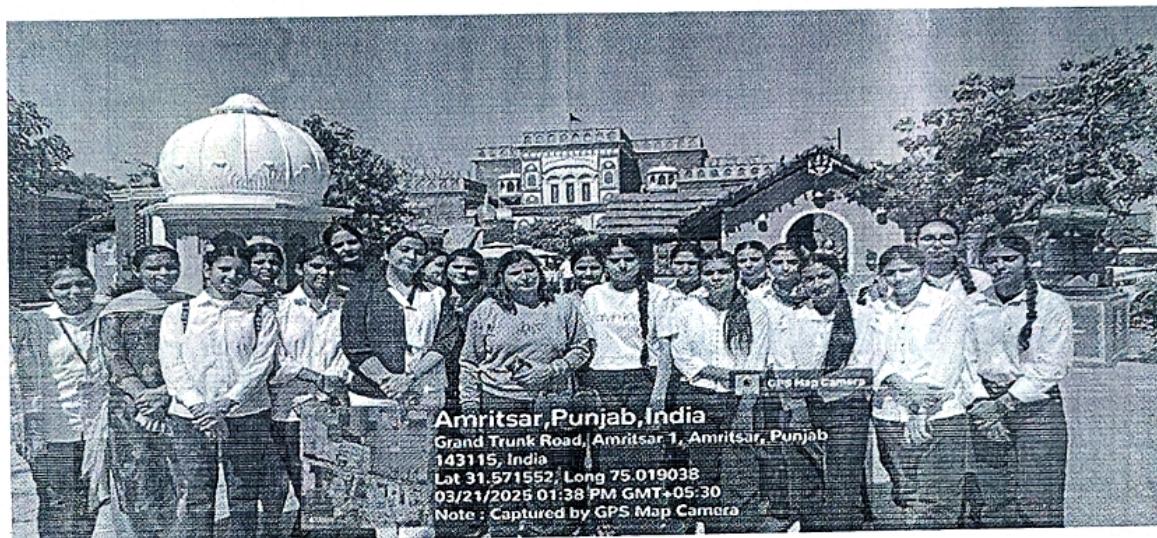
21 Mar, 2025-The Commerce Department of the college organized a trip to Haveli and Hawa Adda Amritsar for the students to make them expose of outer world also.

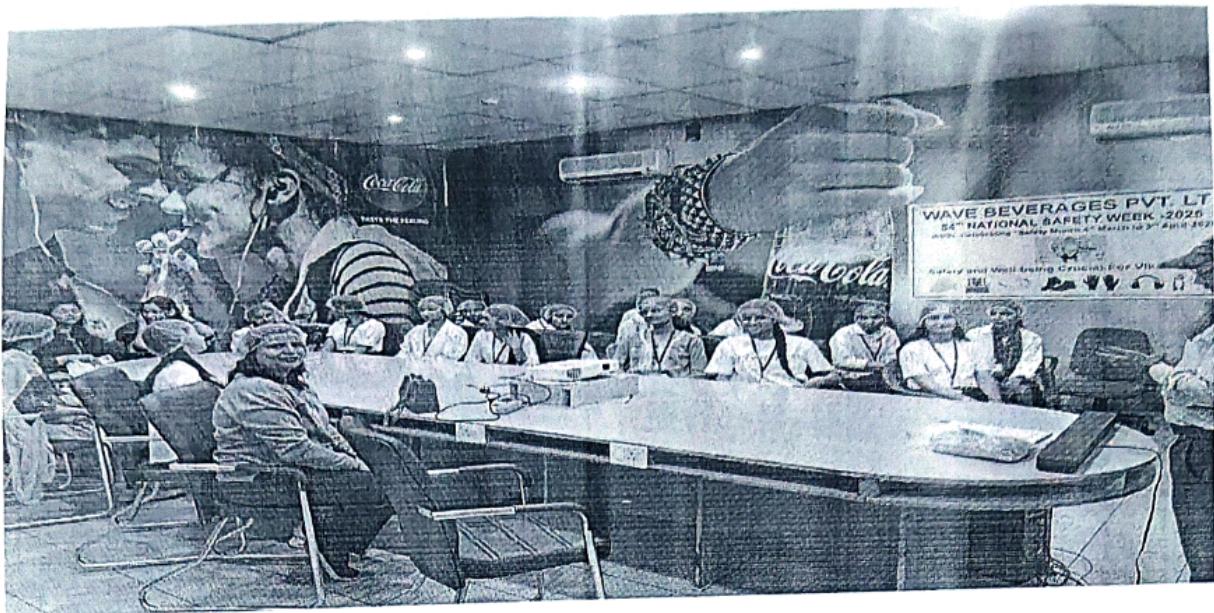
21 Mar, 2025-The Commerce Department of the college organized an Industrial Visit to Wave Beverages Pvt. Ltd (Coca Cola industry) Jandiala Guru, Jalandhar Road, Amritsar.

10 Mar, 2024-The commerce Department of the college organised a visit to " Trillium Mall" of Amritsar to make the students aware about the Market Strategies, sales services and promotions . They Also witnessed the different brands availability in the market and advancements and developments in shopping centres as Trillium is one of the biggest Malls in Amritsar .

27 Sep, 2024-The Commerce Department of the college organised an Industrial Visit to "Verka Milk Plant" in which the students got a First-hand knowledge of the working of the Verka Plant, Amritsar which was the first Milk Plant established in the Northern region. The students also visited Gurudwara Shri Nanaksar Sahib situated in the Village Verka.

5 Aug, 2024-The Commerce Department of the College celebrated "The Commerce Day". The Commerce staff and students visited the store named as "99 Mart" to make the students to aware about the working strategies of these types of stores.







Amritsar, PB, India

Batala Road, Verka, Amritsar, 143501, PB, India

Lat 31.658340, Long 74.922132

09/27/2024 11:06 AM GMT+05:30

Note : Captured by GPS Map Camera



Fatehgarh Churian, PB, India

Dera Baba Nayak Road, Fatehgarh Churian,

Fatehgarh Churian, 143602, PB, India

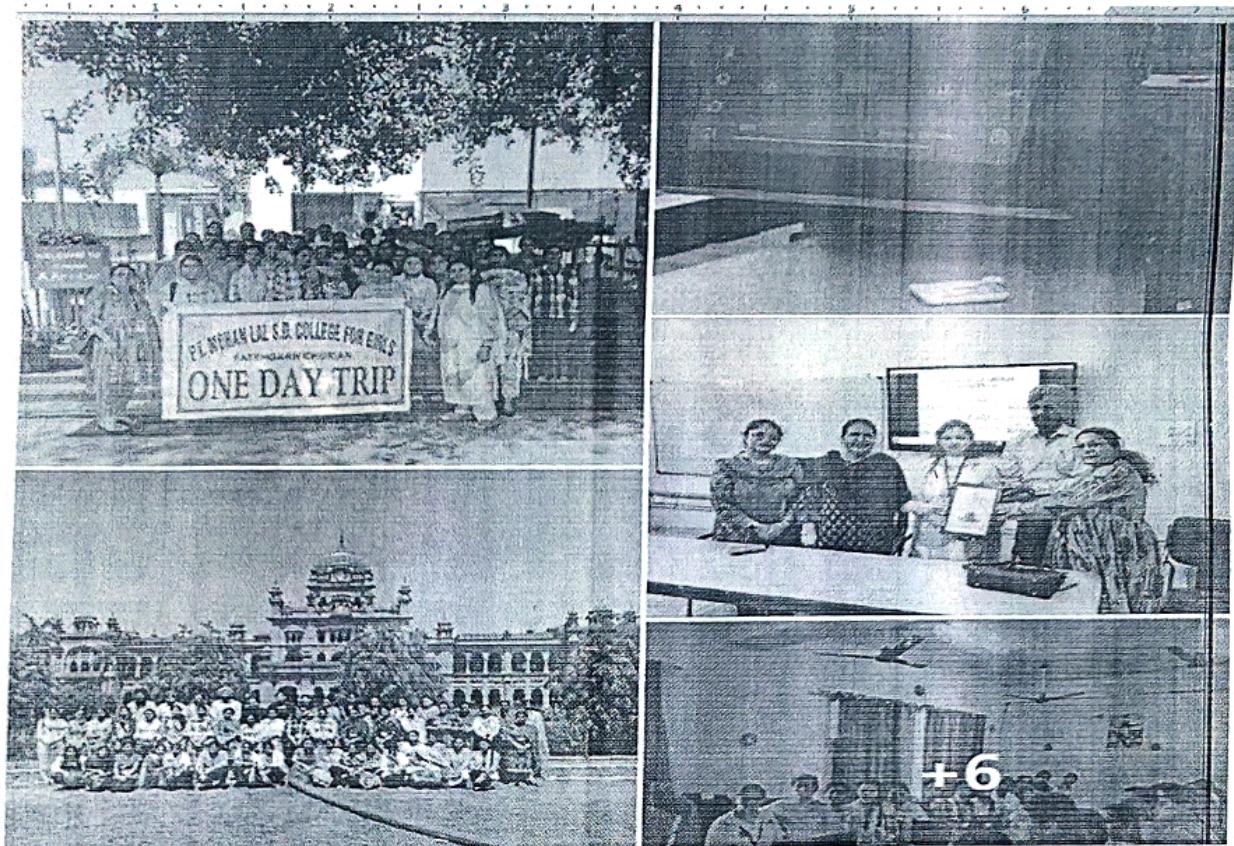
Lat 31.866124, Long 74.959873

08/05/2024 01:01 PM GMT+05:30

Note : Captured by GPS Map Camera

Educational trip (Computer Department)

The Computer Department Of the College organized an educational trip to Khalsa College, Amritsar, under the able guidance of the Principal Mrs. Pardeep Kaur. The students Visited Computer Labs and Computer Department Library there and students were also presented a PPT of the department. The students were enriched with the latest knowledge on Artificial Intelligence, how it works and what are the future Job Prospects of Computer Education The students also visited the famous Alpha Mall of Amritsar and enjoyed a lot. The Principal Mrs. Pardeep Kaur appreciated Prof. Ravinder Kaur & Prof. Manisha for Organizing such educational trip



Educational trip (Punjabi Department)

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ਚੰਗਾ ਸੋਚ ਦੀ ਪੜ੍ਹੀ

ਪੰਡਤ ਮੋਹਨ ਲਾਲ ਐਸ. ਈ. ਕਾਲਜ ਵਿਖੇ 2
ਕੋਈ ਦਰਜਿਕ ਦਾ ਆਖੀਜਨ ਕੀਤਾ ਗਿਆ।



दौरे के दौरान कालेज की छात्राएं • सौ. कालेज

एसडी की छात्राओं ने किया इंडस्ट्रीयल दौरा

संवाद सूत्र, जागरण, फतेहगढ़ चूड़ियाँ: स्थानीय पंडित मोहन लाल एसडी कालेज फार गर्ल्ज फतेहगढ़ चूड़ियाँ में प्रिसिपल प्रो. प्रदीप कौर की अध्यक्षता में फैशन डिजाइनिंग विभाग की ओर से एक इंडस्ट्रीयल दौरे का आयोजन किया गया। इसी के चलते छात्राओं को ओसीएम इंडस्ट्री, अमृतसर में ले जाया गया। यहां पर छात्राओं ने कपड़े की

बुनाई, साइज वरंगों के बारे में बहुमूल्य जानकारी हासिल की। इसके बाद छात्राओं ने खालसा कालेज फार यूमेन अमृतसर के बीच फैशन डिजाइनिंग डिपार्टमेंट का भी दौरा किया। कालेज प्रिसिपल प्रो. प्रदीर कौर ने कहा कि फैशन डिजाइनिंग एक कार्य मुखी कोर्स है नए चलन के बारे में अवगत होना छात्राओं के लिए लाभदायक है।



ਪੰਡਤ ਮੋਹਨ ਲਾਲ ਐਸ.ਡੀ. ਕਾਲਜ ਵਿਖੇ ਇੱਕ ਵਿੱਦਿਅਕ ਫੇਰੀ ਦਾ ਆਯੋਜਨ ਕੀਤਾ

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Educational trip (Cosmo Department)

ਪੰਡਤ ਮੋਹਨ ਲਾਲ ਐਸ.ਡੀ. ਕਾਲਜ ਡਿਪਲੋਮਾ ਇਨ ਕੌਸਾਮੋਟੋਲੋਜੀ ਦੀਆਂ ਵਿਦਿਆਰਥਣਾਂ ਨੂੰ ਇਟਰਨੈਸ਼ਨਲ ਐਜ਼ਕ੍ਰੈਨ ਫੇਅਰ ਵਿਖੇ ਲਿਜਾਇਆ ਗਿਆ।

ਫਤਿਹਗੜ ਚੁੜੀਆਂ, 13
 ਚੁਨ (ਪਰਮਿਦਰ ਸਿੰਘ ਬਾਨ)
 ਪੱਡਤ ਸੇਵਨ ਲਾਲ ਐਸ. ਭ.
 ਕਾਲਾਨ ਦਾਰ ਗਾਰਨ ਫਤਿਹਗੜ
 ਚੁੜੀਆਂ ਵਿਖੇ ਪ੍ਰਿਸ਼ੋਪ ਪ੍ਰੈ.
 ਪ੍ਰਦੀਪ ਕੌਰ ਦੀ ਰਹਿਮਾਈ ਹੇਠ
 ਆਈ। ਕਿਉ ਦੇ ਸੀ ਸੈਲ ਤੇ ਪ੍ਰਥ
 ਕਰਲੇ ਵੱਲ ਥੀ ਏ, ਥੀ ਐਸ ਸੀ,
 ਥੀ ਕਾਮ, ਥੀ ਸੀ. ਏ ਫੇਵਾ
 ਸੋਸਟਰ ਤੇ ਡਿਪਲਮਾ ਵਿਨ
 ਕੇਸਮਟੋਲੋਚੀ ਦੀਆਂ
 ਵਿਦਿਆਰਥਣਾਂ ਨੂੰ ਇਟਰਨੈਸ਼ਨਲ
 ਮੈਨੁਕੇਸ਼ਨ ਫਾਰ ਵਿਖੇ
 ਲਜ਼ਾਇਆ ਗਿਆ। ਜਿਕਰਯੋਗ
 ਕਿ ਸਿਨਾ ਕੇਵਲ ਕੇਨਮ



ਉਦੀਪਿ ਕਿ ਇਹ ਵੇਅਰ ਕੇਨਮ ਵਿਸਟੋਚਿਊਟ ਰਟਨੀਡੀ ਮੈਨਲੀਡੀ ਰੋਲੀਡੇ ਇਨ ਹੋਟਲ ਵਿੱਚ ਅੰਮ੍ਰਿਤਸਰ ਵਾਲੇਂ ਲਗਾਇਆ ਗਿਆ ਸ੍ਰੀ ਜਿਸ ਵਿੱਚ ਉਨ੍ਹਾਂ ਨੇ ਵਿਦਿਆਰਥਣਾਂ ਲਈ ਅੰਤਰਰਾਸ਼ਟਰੀ ਪੱਧਰ 'ਤੇ ਪੜ ਈਥੀ ਕਰਨ 'ਤੇ ਸਕਾਲਰਸ਼ਿਪ ਦੇ ਮੌਕਿਆਂ ਬਾਰੇ ਦੱਸਿਆ। ਉਨ੍ਹਾਂ ਨੇ ਕਲੱਬਾਂ, ਅਮਰੀਕਾ, ਆਸਟੋਲੀਆ, ਨਿਊਯਾਰਕ, ਜ਼ਰਮਾਨੀ ਤੇ ਇਗਲੈਂਡ ਆਦਿ ਦੇਸ਼ਾਂ ਵਾਲੇਂ ਪ੍ਰਹੋਦੀਆਂ ਕਰਵਾਈਆਂ ਜਾ ਰਹੀਆਂ ਸ਼ੁਲਤਾਂ 'ਤੇ ਵਿਦਿਆਰਥਣਾਂ ਨੂੰ ਜਾਣੂ ਕਰਵਾਇਆ ਤੇ ਕਿਹਾ ਕਿ ਧੋਖੇਸ਼ਨ ਦੇਜੰਟਾਂ ਦੁਆਰਾ ਫੈਲਾਏ ਮਾਇਆਜ਼ਾਲ ਵਿੱਚ ਨਾ ਫਸਿਆ ਜਾਵੇ। ਕਾਲਜ ਪ੍ਰਿਸੀਪਲ ਪ੍ਰੈ. ਪ੍ਰਦੀਪ ਕੌਰ ਨੇ ਕਿਹਾ ਕਿ ਗੈਜ਼ੂਏਸ਼ਨ 'ਤੇ ਬਾਅਦ ਪੇਸਟ ਗੈਜ਼ੂਏਸ਼ਨ ਵਿਦੇਸ਼ਾਂ ਵਿੱਚ ਕਰਨਾ ਅੰਜ ਦੀ ਪੀੜ੍ਹੀ ਦਾ ਸਪਨਾ ਬਣ ਗਿਆ, ਸੇ ਵਿਦਿਆਰਥਣਾਂ ਨੂੰ ਸਹੀ ਜਾਣਕਾਰੀ ਦਿਤਾਉਣਾ ਉਨ੍ਹਾਂ 'ਤੇ ਫਰਨ 'ਤੇ ਇਸ ਤਨਨ ਨੂੰ ਸਾਰਥਕ ਬਣਾਉਣਾ ਉਹ ਅਜਿਹੇ ਮੈਜ਼ੂਕੇਸ਼ਨ ਫੇਰਾਂ ਵਿੱਚ ਵਿਦਿਆਰਥਣਾਂ ਦੀ ਸਮੀਲਾਤ ਬਾਰੀਨੀ ਬਣਾਉਣਾ ਚਾਹੁੰਦੇ ਸਨ। ਇਸ ਦਿਨ ਪ੍ਰੈ. ਦੀਪਿੰਦਰ ਕੌਰ ਦੇ ਪ੍ਰੈ. ਪ੍ਰਭਜੋਤ ਕੌਰ ਵਿਦਿਆਰਥਣਾਂ ਦੇ ਨਾਲ ਗਏ ਸਨ।

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